



# Booking Form

“ERIN HILL SKETCHING IN VIETNAM HOLIDAY”

DEC 1 - 15 in 2017

Please provide your name AS PER YOUR PASSPORT as well as your preferred name. Each person must fill out a form.

SURNAME: .....

FIRST NAME/S:.....Preferred name?.....

DATE OF BIRTH: .....

PASSPORT NUMBER: .....

\* Ensure your passport will be valid for greater than 6 months after your tour is ended as some countries will not recognise your passport as valid if you have less than 6 months before it expires. Check with the consulates of the countries you will transit or travel through. (See VISA requirement info in Terms & Conditions next page)

PASSPORT EXPIRY DATE: ..... \*

TRAVEL INSURANCE COVER & POLICY #.....

ADDRESS: .....

.....

TELEPHONE: (Home).....

MOBILE: .....FAX:.....

E-MAIL/S (this is vital for us to be able to communicate with you for information regularly):

.....

SPECIAL DIETARY REQUIREMENTS: (NB: We cannot cater for people with anaphylaxis/coeliac in Vietnam)

.....

.....

MEDICAL CONDITIONS THAT REQUIRE SPECIAL ATTENTION (Please note this is not to assess your eligibility for the tour. It is vital for us to be aware of any medical conditions in order to look after you and if necessary, translate for you, in an emergency situation):

.....

.....

.....

.....

This holiday requires a certain level of physical ability.

Please ensure you can climb stairs, can climb into water ferries and that you are able to walk up to 2-3 kms easily

- I am sharing a TWIN / DOUBLE (please circle bed choice) room with (name).....

- I am travelling as a **SINGLE TRAVELLER** use and will pay the single supplement **YES**

I agree to the terms and conditions as stated below on this form.

Signature of person travelling.....

### **TERMS AND CONDITIONS**

**A DEPOSIT** of \$500 AUD per person is required at the time of booking  
**This deposit is 50% refundable up until APRIL 1 in 2017 but not after this date.**  
**Full final payment is due 90 days** prior to the departure date. (by 2 SEPTEMBER 2017)

**CANCELLATION FEES** – If you have to cancel in less than **90 days** before tour date commencement your **final full payment** cannot be refunded. As this is a private group tour it is **important for you to have Travel Insurance to protect yourself** against this eventuality as EHS & French Fusion Travel cannot guarantee any refunds after your payment has been made.)

Please note refunds are not made for cancellation of any services which are not used by you due to late arrivals, early departures, or by choice.

**TRAVEL INSURANCE** is not included in the cost of the tour. We **require our clients to have travel insurance** when they travel on our tours. Please ensure you fill out your travel cover details on this booking form at the time of paying your deposit. This is to protect you against loss of deposit, airline tickets and/or final payment; injury, medical expenses, loss of baggage and personal effects etc. **Please ask us for an insurance quote at time of deposit payment if you do not already have a travel cover policy**

**HOLIDAY DURATION** – the number of days shown in the itinerary include the days of ARRIVAL Dec 1 and & Departure on Dec 15 in Hoi An neither are whole days.

**CHANGES IN ITINERARY**– EHS & French Fusion Travel Services reserves the right to deviate from the itinerary should circumstances require, and to substitute venues with those of an equal standing or tariff.

EHS & French Fusion Travel Services, its employees and agents will not be responsible and exclude liability for loss or damage to the tour member outside their control, including but not limited to any act or omission, cancellation, delay, diversion, injury, loss or damage occasioned to the tour member of his/her property by air carriers, accommodation providers, transportation providers or any other providers of services to the tour member.

**LIABILITY – IMPORTANT:** Under the Trade Practices Act and other legislation, consumers have the right to compensation if services are not provided with due care and skill or if services are not reasonably fit for a particular purpose made known by the consumer. This right cannot be excluded. However, EHS & French Fusion Travel Services advises you that the services it renders under this agreement are the booking and packaging of services provided by others, such as restaurants.

**TRAVEL DOCUMENTS** – All pre-travel documentation is the passenger's responsibility. It should be finalised at least one month before departure.

Passport and appropriate re-entry visas according to government requirements at the time of travel are required.

You will need to apply through the Vietnamese Embassy in Canberra if you are in Australia for a travel VISA. See link below for forms and how to apply.

<http://vietnamembassy.org.au/thu-tuc-cho-cong-dan-Viet-Nam-va-nguoi-goc-Viet/ArtMID/432/ArticleID/231/TOURIST-VISA> (**warning: do not use any other online services as they are not legitimate.**)

**HEALTH AND FITNESS FOR TRAVEL** – The tour member warrants EHS & French Fusion Travel Services that he/she is reasonably healthy and/or fit to participate in the tour and indemnifies EHS & FRENCH FUSION TRAVEL SERVICES from all actions, claims and demands arising from any want of health or fitness. EHS & FRENCH FUSION TRAVEL SERVICES reserves the right to terminate the tour member's participation in the tour should the tour member be too ill or unfit in the opinion of EHS & FRENCH FUSION TRAVEL SERVICES to continue the tour.

**LAW** – The law of this contract is the law of the state of Victoria and, where applicable, to the law of the Commonwealth of Australia. Insofar as it is lawful to do so, EHS & FRENCH FUSION TRAVEL SERVICES excludes all liability, if any, to the tour member arising out of the application to this Agreement of Foreign law. The tour member submits to the exclusive jurisdiction of Victorian or Federal Courts in relation to this Agreement.

**COSTS NOT INCLUDED IN PRICES SHOWN** are visas, insurance, excess baggage, meals apart from those specified, laundry, drinks apart from those specified, items of a personal nature, tips and international departure taxes.

**A LATE BOOKING FEE** of \$100 will apply to all bookings made, confirmed and documented less than two weeks prior to departure from Australia.

**OUR PRICES** are inclusive of the cost of research of our travel products, arranging, booking and confirming travel services. They also take into account the extensive costs involved in communications to book arrangements on your behalf and the subsequent transfer of payment of such, brochure production, marketing and advertising. No representation is made by us to imply that similar product may or may not be obtained at a lower price.

COMPLETE TRAVELSERVICES ABN:77001925891

License number: 2TA032641

The form **on this page** must be signed and sent back with your payment and details form for our records.

Please **keep the copy of the next form** with you which is your copy to keep of the terms and conditions.

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## PAYMENT

The deposit amount of: **\$500 AUD** per person is necessary to secure your reservation

### **EFT payment for people living in Australia**

#### **COMPLETE TRAVEL SERVICES**

**BSB: 083 419 ACCT #: 836 892 723**

Please write "**surname & FFT Vietnam**" in the remittance box so Accounts can ID your payment for which tour

#### **PAY BY CHEQUE**

Or enclose a cheque for \$1,000 AUD per person being the deposit for the EHS VIETNAM TOUR 2017.

Please make cheques payable to "COMPLETE TRAVEL SERVICES" and include all booking forms with the payment.

#### ***Post payments and booking forms to:***

French Fusion Travel

Suite 25/209 Toorak Road South Yarra 3141

A receipt will be posted, emailed or faxed to you shortly afterwards.

Balance of monies due must be paid 90 days (2 SEPTEMBER 2017) prior to the departure date of the tour in order for your place to be confirmed.

### **FOR INTERNATIONAL OVERSEAS PAYMENTS:**

Pay to: COMPLETE TRAVEL SERVICES

Address: Suite 25/209 Toorak Road

South Yarra

VICTORIA, AUSTRALIA 3141

**ACCT NO: 836 892 723**

**BANK NAME: NAB** (National Australia Bank)

Bank Address: St Kilda Rd BBC

Level 2, 424 St Kilda Rd

Melbourne VIC 3004

**SWIFT CODE: NATA AU 3303M**

*You can also send us your credit card details to debit if you prefer. \**

(Please write "**surname & FFT Vietnam**" in the remittance box so Accounts can ID your payment for which tour)

#### **PAY BY CREDIT CARD**

Call us ON 03 9826 1009 or email us to pay by credit card.

**\* Credit card fees apply of 2% for Visa and Mastercard and 3% for AMEX**